

How P2 Assistance Providers Can Effectively Use Social Media

List of Resources, Example Policies, and Guidance Documents:

City of Seattle Social Media Use Policy:

<http://www.seattle.gov/pan/SocialMediaPolicy.htm>

Database of Policies from Social Media Governance

<http://socialmediagovernance.com/policies.php>

Guidance: Representing EPA Online Using Social Media:

<http://govsocmed.pbworks.com/w/page/21329932/Guidance:-Representing-EPA-Online-Using-Social-Media>

Massachusetts' Blog Comment Policy:

<http://engage.blog.state.ma.us/blog/comment-policy.html>

Massachusetts Governor's Office Social Media Usage and Policies:

http://www.mass.gov/?pageID=gov3terminal&L=3&L0=Home&L1=Key+Priorities&L2=Civic+Engagement+%26+Strong+Communities&sid=Agov3&b=terminalcontent&f=staying_informed_involved_online&csid=Agov3

New York City Social Media Customer use Policy:

http://www.nyc.gov/html/misc/html/social_media_policy.html

"Should I Respond Online on EPA's Behalf?"

<http://www.epa.gov/irmpoli8/policies/respond.pdf>