

Region 1 & NH DES* Performance Partnership Agreement Process Lean Project

*NH DES = New Hampshire Department of Environmental Services

THE PROCESS

As with other EPA Regions and state agencies, Region 1 and the New Hampshire Department of Environmental Services (NH DES) have a Performance Partnership Agreement (PPA) that describes goals and areas of cooperation between EPA and the state. The development of a multi-year PPA involves identifying joint strategic priorities, developing a detailed written document, and getting signatures from the Regional Administrator and the state Commissioner.

IMPROVEMENT OPPORTUNITY

The process for developing PPAs was inconsistent and perceived to take too long. Shrinking resources at both agencies placed a premium on refining, streamlining, and documenting a better PPA approach.

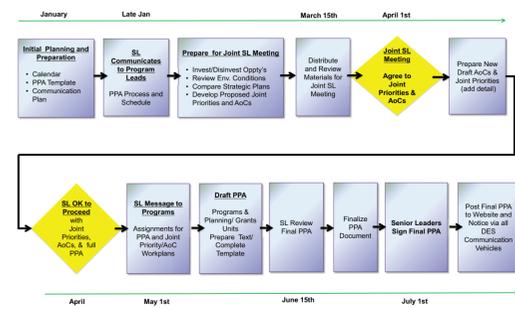
KEY RESULTS & OUTCOMES

- The revised PPA process makes efficient use of senior executives' time in identifying strategic priorities for joint efforts.
- Region 1 and NH DES are using the simpler, shorter PPA process to develop their next PPA.

Mapping the Current State



Developing the Future State



Summary of future PPA development process

- Since Region 1 has PPAs with five other states, Region 1 should be able to replicate the gains and lessons in executing this process elsewhere.
- Based on the success of this Lean event, the agencies have committed to a follow-on event to improve the annual workplan process for Performance Partnership Grants.

Metric	Old Process	New Process	Percent Change
Lead Time	8 months	6 months	↓ 25%
Number of Process Steps	20	13	↓ 35%

Estimated results; the new process will be used to develop the next EPA/NH DES PPA by August 1, 2016.

EVENT TEAM

Project Sponsors: Ken Moraff, Director, Office of Ecosystem Protection, Region 1, moraff.ken@epa.gov; Vicki Quiram, Assistant Commissioner, NH DES, vicki.quiram@des.nh.gov

Team Leaders: Kristi Rea, Chief, Grants Branch, Region 1, rea.kristi@epa.gov; Susan Carlson, Chief Operating Officer, NH DES, susan.carlson@des.nh.gov

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From left to right: John Duclos, NH DES; Lucy Casella, EPA; Wendy Waskin, NH DES; Deb Harstedt, EPA; Jen Brady, EPA; Ted Diers, NH DES; Susan Carlson, NH DES; Vince Perelli, NH DES; Kristi Rea, EPA

“We didn’t just come up with a streamlined PPA process. The whole team gained a much better understanding of how the whole Performance Partnership system works.”
– Kristi Rea, EPA Team Leader