# ERP Performance Analyzer

Graphical and Statistical Analysis

### Main Input Screen

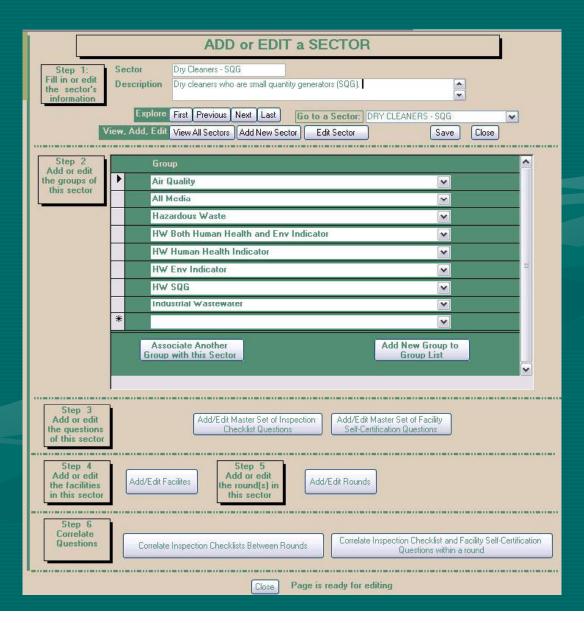
Add or Edit a Sector  Open the Sector form to enter/edit the sector information. Including:  (1) Details (Sector Name, Description)  (2) Aggregate groups assocaited with the sector  (3) Checklist/Certification questions and how they correlate.
Add or Edit a Group  Open the Group form to enter or edit group information. Groups are the aggregate groups that sector questions are divided into, for example: air, hazardous waste, and wastewater. Group information includes:  Group Name and Description.  Enter or Edit Checklist Answers  Open the Checklist Answer form to enter or edit checklist answers for a sector, facility, and round.
<ul> <li>Enter or Edit Certification Answers         Open the Certification Answer form to import or edit certification answers for a sector, facility, and round.     </li> <li>Add or Edit a Round         Open the Round form to enter or edit round information. 'Which includes:             Round Number, Start Date, End Date, Sector, Sector Size at time of round, and round comments.     </li> <li>Add or Edit a Facility         Open the Facility form to enter or edit a facility's information. Which includes: Facility Name, FMF, Regulated Object ID, Sector, Round, Address, City, and Comments     </li> </ul>
Export Data for Statisitical or Graphical Analysis  Open the Export Data form to generate the dataset for the selected statistical or graphical export
Data Summaries QA/QC

#### Slide 2

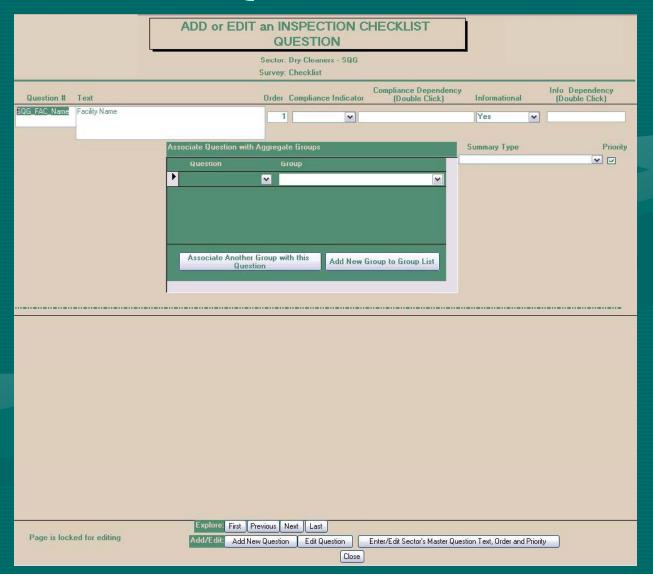
MP1

Caitlin - you can probably come up with better verbage than me for how to describe what a sector is and what the groups are Marna Parslow, 9/7/2008

#### Add or Edit a Sector



## Add or Edit Inspection Checklist Question



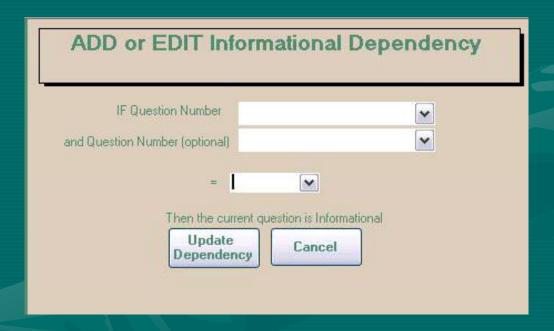
#### Enter or Edit Checklist Question Order

		ST					
				Sector: Dry Cleane Survey Type: Checklist	rs - SQG		
	Question Order Qu	estion # Pri	iority Question	Fext Compliance Ind	icator Informational I	ndicator Summary Typ	е
•	SQG_FAC	_Name [	Facility Name		<b>▼</b> Yes	<b>×</b>	•
	2 SQG_FAC	_EPA_ID [	EPA ID#		Yes	M	~
	3 SQG_FAC	_Address [	Facility Address		Yes	<u> </u>	~
	4 SQG_FAC	_CITY [	City		Yes	<b>V</b>	~
	5 SQG_FAC	_State[	State		Yes	<u> </u>	<b>M</b>
	6 SQG_FAC	_Zip[	Zip Code		Yes	<b>M</b>	<u> </u>
	7 SQG_FAC	_Phone	Telephone Nun	ber	Yes	<b>M</b>	<u> </u>
	8 SQG_FAC	_Fax[	Fax Number	i.	Yes	<b>M</b>	<u> </u>
	9 SQG_FAC	_ContactName	Contact Person		Yes Yes	<b>M</b>	•
	10 SQG_FAC	_ContactTitle [	Title		▼ Yes	<b>M</b>	<
	11 SQG_FAC	_ContactPhone [	Telephone Nun	nber	<b>▼</b> Yes	<b>M</b>	•
	12 SQG_FAC	_ContactEmail	Contact Email a	ddress	<b>▼</b> Yes	<b>M</b>	<u> </u>
	13 SQG_FAC	_NumEmployee: [	Number of emp	oyees	(T) Non		
		Explore: Add:	First Previous N Add New Question		lose		

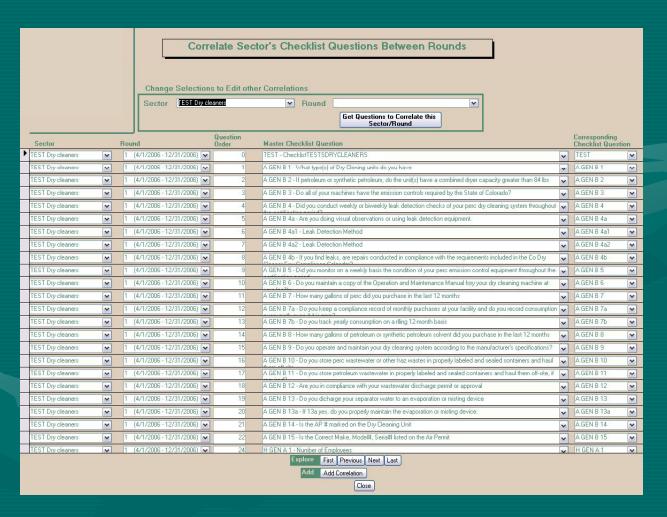
# Add or Edit Compliance Dependency



# Add or Edit Informational Dependency



## Correlate Checklists Between Rounds



### Add or Edit a Group

ADD or EDIT a Group						
Group	Air Quality					
Description						
_	st Previous Next Last					
 View, Add, Edit Vie	ew All Groups Add New Group Edit Group					
	Close					

### View Groups

	View listin	ng of a	all Groups
			Description
	Air Quality		
	Hazardous Waste		
	Industrial Wastewater		
	HW Human Health Indicator		
	HW Env Indicator		
1	HW Both Human Health and Env Indicator		
	HW SQG		
	·		
	Explore First Pre	vious Nex	ext Last  Edit Group
		Close	е

## Add or Edit Checklist or Certification Answers

ADD or EDIT INSPECTION CHECKLIST ANSWERS			
SELECT DEFAULT VALUES			
Sector     Facility     Round       TEST Dry Cleaners     ✓ Fairway Cleaners     ✓    Insert Set of Questions to Selected Defau			
Order Question Number and Text	Answer	Facility	Round
0 H CESQG A 5 - Does the facility evaporate separator water?	✓Yes	Fairway Cleaners	1
0 H CESQG A 1 - Does the facility have less than five 55-gallon drums of HW (or less than 2,200 pounds) on site at any one time?	¥Yes	Fairway Cleaners	
0 H CESQG A 3 - Does the facility ensure that no HW is disposed of on the ground, to the sanitary sewer, storm drains, any body of water, or into the mu	n[ <b>▼</b>  Yes	Fairway Cleaners	
0 H CESQG A 2a - Name of the Permitted TSD facility	✓ Aspen Waste Services	Fairway Cleaners	
0 H CESQG A 4 - Does the facility dispose of the spent filters or spent carbon at a permitted TSD facility?	✓Yes	Fairway Cleaners	1
0 H CESQG A 2 - Does the facility dispose of all HW through a permitted TSD facility?	✓Yes	Fairway Cleaners	
1 A GEN B 1 - What type(s) of Dry Clening units do you have	<b>▼</b> Perc	Fairway Cleaners	1
2 A GENB2-If petroleum or synthetic petroleum, do the unit(s) have a combined dryer capacity greater than 84 lbs	<b>✓</b> Blank	Fairway Cleaners	1 1
3 A GEN B 3 - Do all of your machines have the emission controls required by the State of Colorado?	✓Yes	Fairway Cleaners	1
4 A GEN B 4 - Did you conduct weekly or biweekly leak detection checks of your perc dry cleaning system throughout the certification period?	¥Yes	Fairway Cleaners	1
5 A GEN B 4a - Are you doing visual observations or using leak detection equipment.	<b>▼</b> NA	Fairway Cleaners	1
6 A GEN B 4a1 - Leak Detection Method	<b>✓</b> Blank	Fairway Cleaners	1
7 A GEN B 4a2 - Leak Detection Method	<b>✓</b> Blank	Fairway Cleaners	1
8 A GEN B 4b - If you find leaks, are repairs conducted in compliance with the requirements included in the Co Dry Cleaner Env Compliance Calendar?	<b>✓</b> Blank	Fairway Cleaners	1
9 A GEN B 5 - Did you monitor on a weekly basis the condition of your perc emission control equipment throughout the certification period.	¥Yes	Fairway Cleaners	1
10 A GEN B 6 - Do you maintain a copy of the Operation and Maintenance Manual fory your dry cleaning machine at your facility	₩No	Fairway Cleaners	1
11 A GEN B 7 - How many gallons of perc did you purchase in the last 12 months	<b>✓</b> No	Fairway Cleaners	1
12 A GEN B 7a - Do you keep a compliance record of monthly purchases at your facility and do you record consumption every mnth even if it is zero?	₩No	▼ Fairway Cleaners	1
Explore First Previous Next Last   Select a Question to go - If Empty   Select different defaults above	A .		~
Add Add Inspection Checkist Answer  Edit Edit Inspection Checkist Answer  Close			

#### Add or Edit a Round

ADD or EDIT a Round
Round Number  Start (mm/dd/yyyy) 4/1/2006  End (mm/dd/yyyy) 12/31/2006  Sector TEST Dry cleaners  Approxiamte Size of the Sector at the time of the Round (# of facilities)  Base Round  Insert Questions for this Round  Edit the List of Questions Used for this Round  Checklist is the same as the base round  Checklist and Certification are exactly the same   Checklist and Certification are calculated the content o
Checklist and Certification are exactly the same   Explore First Previous Next Last Go to a Round:   View, Add, Edit View All Rounds Add New Round Edit Round  Save Close

## Add or Edit a Round Screen Alternate Correlation

Checklist is the same as the base round

Correlate New Checklist
Correlate Cert to Checklist

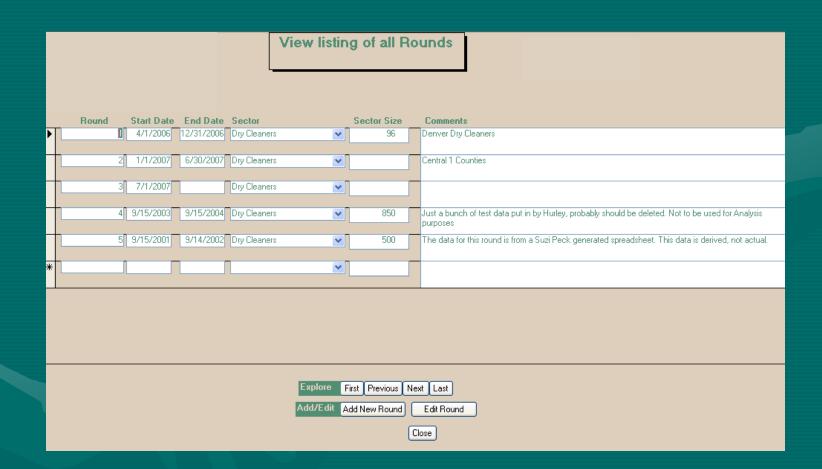
Base round selected above will be used as starting point

Checklist and Certification are exactly the same

### View Questions in Round

Questic		Change Selections to View Questions  Sector TEST Dry cleaners  ▶ Round 2 (1/1/2007 · 6/30/2007)  □ Type Checklist  Get Questions for this Sector/Round/Type	
Order		Question	
	1		~
	2		~
-	3		~
	4	U U	~
	5		~
	6	· ·	~
	7		~
	8		~
	9		×
	10	u de la companya del companya de la companya del companya de la co	~
	11		<b>M</b>
	12		~
	13		~
	14		~
	15		~
	16	, u	~
	17		~
	18		~
	19		~
	20	A GEN B 13a - If 13a yes, do you properly maintain the evaporation or misting device.	~
		Explore First   Previous   Next   Last   Add	

#### View all Rounds



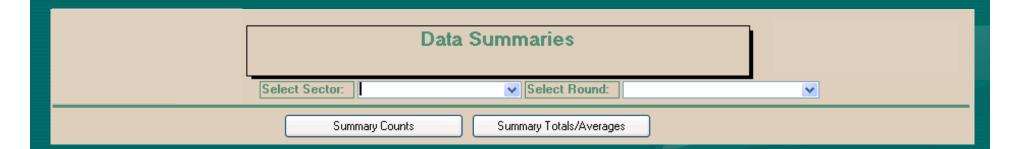
### Add or Edit a Facility

	ADD or EDIT a FACILITY
Facility Name	Comments
SWAN CLEANERS	
Facility ID	need3
Regulated Object ID	
Sector	TEST DC Mass
Address  City	
Explore First Previous Next L	_ast Go to a Facility:
View, Add, Edit View All Facilities Add	d New Facility

#### View all Facilities

		View listing	of all Facilities							
b	Minus Excilition	for Selected Sector:	Treet no Mage	<b>~</b>						
	1.	1		_						
Facility Name    125005ANSS	Facility ID	Regulated ID	Address 537 CHICKERING ROAD	City NORTH ANDOVER	Comments	Sector TEST DC Mass	~			
60 MINUTE CLEANERS	249410		106 E MAIN ST	WEBSTER		TEST DC Mass	~			
A1 DRY CLEANING	294390		440 WALPOLE ST	NORWOOD		TEST DC Mass	~			
AB DRYCLEANERS	294844		212 PROVIDENCE HIGHWAY	WESTWOOD		TEST DC Mass	~			
ABA CLEANERS	294590		237 BELMONT ST	BELMONT		TEST DC Mass	~			
ABBOTTS POND CLEANERS	296559		22D ANDOVER ST	ANDOVER		TEST DC Mass	~			
ABC CLEANERS INC	31743		63 - 67 WALNUT	SPRINGFIELD		TEST DC Mass	~			
Abington Dry Cleaners	29738	- N	564 Washington St.	Abington		TEST DC Mass	~			
Able Cleaners	293866		599 Washington St	Stoughton		TEST DC Mass				
Land Control of the C		N.C.	RESERVE SERVE SERV				~			
ABRITE CLEANERS	133046		1658 PRESIDENT AVE	FALL RIVER		TEST DC Mass	~			
ABRITE QUALITY CLEANERS	281551		181 PRESIDENT AVE	FALL RIVER		TEST DC Mass	~			
Ace Cleaners	294089		164 Milk Street	Westboro		TEST DC Mass	~			
ACME LAUNDRY CO	304796		124 RIDGEWOOD AVE	HYANNIS		TEST DC Mass	~			
ACME LAUNDRY CO INC	29565		280 MAIN ST	WEST YARMOUTH	7:	TEST DC Mass	~			
ACTON DRY CLEANERS	182476		427 GREAT RD	ACTON		TEST DC Mass	~			
ADAMS CLEANERS CORP	182488		32 INDEPENDENCE AVE	QUINCY		TEST DC Mass	~			
ADAMS LAUNDRY & DRY CLEANIN	130061		82 COMMERCIAL ST	ADAMS		TEST DC Mass	~			
ADORNE CLEANERS	294341		518 MAIN ST	MEDFORD		TEST DC Mass	~			
ALDO INC DBA MARVEL CLEANER	30205		109 CORPORATION RD	HYANNIS		TEST DC Mass	~			
ALDRICH CLEANERS	294425		207 BEL GRADE AVE	BOSTON		TEST DC Mass	~			
ALEXANDERS COIN OP DRY CLEA	32963		917 MAIN ST	MILLIS		TEST DC Mass	~			
ALLEN CLEANERS AND GIFT BOUT	294768		21 WHITE BIRCH PLAZA	CHICOPEE	10	TEST DC Mass	~			
ALLSTAR CLEANERS	296509		175 LITTLETON RD	WESTFORD		TEST DC Mass	~			
Explore First Previous Next Last  Add/Edit Add New Facility Page is locked for editing  Close										

### Counts and Averages



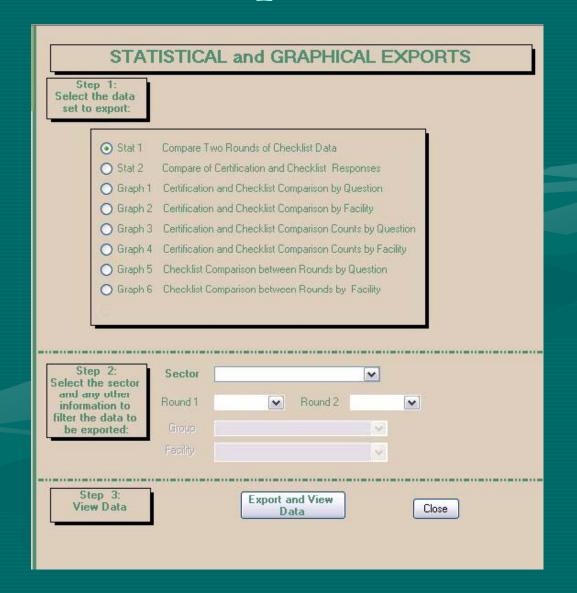
### QA/QC

	QA/QC - Identif	y Problem Surveys	
	Select Sector:	Select Round:	<u>v</u>
Check Percentage of Prior	ity Questions Answered Required %	[101] View	
Che	eck Generator Status Status Threshold	1120 View	
		Edit/Enter Threshold	

### Assign Generator Status



### Export



## Statistical Analysis

#### Types of Statistical Analyses

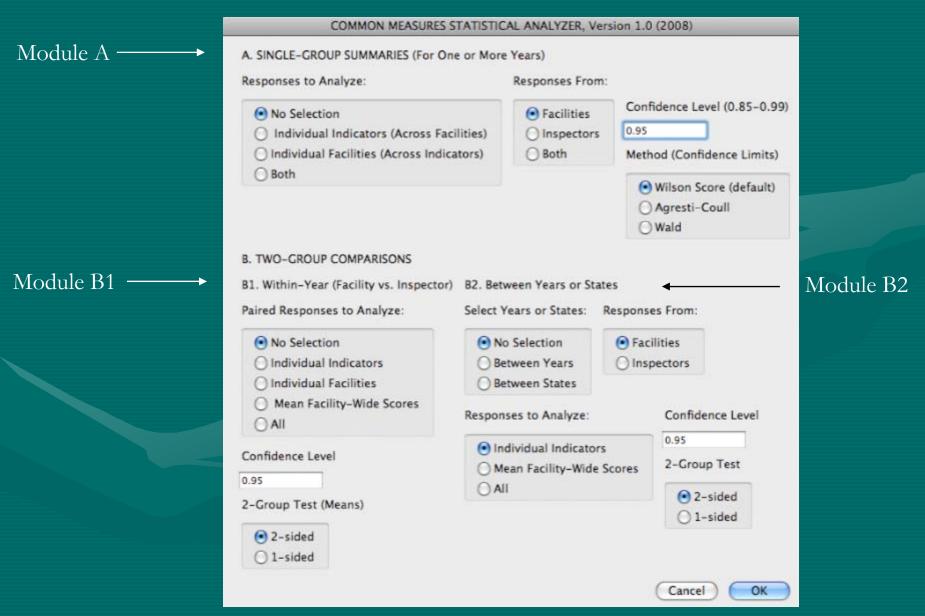
- Module A Single-Group Summaries
- Module B1 Within-Year Comparisons
- Module B2 Comparisons Between Years or States

Statistical analysis requires SAS JMP Version 7.0

# Example Output for Statistical Analysis

Group	Year	State	Category	Facility	AG_Group	Indicator	Y	N
A	YR1		Facility	130371	All	1	1	0
A	YR1		Facility	130371	All	10	1	0
A	YR1		Facility	130371	All	10a	1	0
A	YR1		Facility	130371	All	10b	1	0
A	YR1		Facility	130371	All	11	1	0
A	YR1		Facility	130371	All	11a	0	1
A	YR1		Facility	130371	All	12	0	1
A	YR1		Facility	130371	All	13	1	0
A	YR1		Facility	130371	All	13a	1	0
A	YR1		Facility	130371	All	13b	1	0
A	YR1		Facility	130371	All	14	1	0

#### Statistical Analysis Input Screen



### Example Statistical Output

		<b>♦</b> •														
▼ Tab8 (CL= 0	0.95)	•									YR2P minus					1
		•	AG_Group	Indicator	YR1n	YR1Y	YR1P	YR2n	YR2Y	YR2P	YR1P	LCL	UCL	р	Conclusion	
		1	All	11d	51	33	0.647	57	7	0.123	-0.524	-0.681	-0.368	0.000		
		2	All	10	51	38	0.745	57	35	0.614	-0.131	-0.305	0.043		YR2 = YR1	
		3	All	11a	51	24	0.471	57	16	0.281	-0.190	-0.370	-0.010	0.107	YR2 = YR1	
		4	All	11b	51	26	0.510	57	12	0.211	-0.299	-0.473	-0.126	0.004	YR2 != YR1	
		5	All	11c	51	16	0.314	57	8	0.140	-0.173	-0.329	-0.017	0.063	YR2 = YR1	
Columns (13	3/0)	6	All	3	51	42	0.824	57	42	0.737	-0.087	-0.242	0.068	0.464	YR2 = YR1	
N AG_Group	p	7	All	4	51	38	0.745	57	42	0.737	-0.008	-0.174	0.157	1.000	YR2 = YR1	
N Indicator		8	All	5	51	49	0.961	57	55	0.965	0.004	-0.067	0.076	0.476	YR2 = YR1	
© YR1n		9	All	6	51	0	0.000	57	57	1.000	1.000	1.000	1.000	1.000	YR2 = YR1	
© YR1Y © YR1P		10	All	7	51	41	0.804	57	55	0.965	0.161	0.042	0.280	0.238	YR2 = YR1	
© YR2n		11	All	8	51	51	1.000	57	57	1.000	0.000	0.000	0.000	1.000	YR2 = YR1	
© YR2Y		12	All	9	51	48	0.941	57	51	0.895	-0.046	-0.149	0.056	0.495	YR2 = YR1	
© YR2P		13	Beyond Co	11d	51	33	0.647	57	7	0.123	-0.524	-0.681	-0.368	0.000	YR2 != YR1	
C YR2P minu	us YR1P	14	Beyond Co	11a	51	24	0.471	57	16	0.281	-0.190	-0.370	-0.010	0.107	YR2 = YR1	
C LCL		15	Beyond Co	11b	51	26	0.510	57	12	0.211	-0.299	-0.473	-0.126	0.004	YR2 != YR1	
© UCL		16	Beyond Co	11c	51	16	0.314	57	8	0.140	-0.173	-0.329	-0.017	0.063	YR2 = YR1	
© p		17	EBPIs	10	51	38	0.745	57	35	0.614	-0.131	-0.305	0.043	0.157	YR2 = YR1	
N Conclusion	n	18	EBPIs	11	51	40	0.784	57	22	0.386	-0.398	-0.568	-0.229	0.000	YR2 != YR1	
		19	EBPIs	3	51	42	0.824	57	42	0.737	-0.087	-0.242	0.068	0.464	YR2 = YR1	
		20	EBPIs	4	51	38	0.745	57	42	0.737	-0.008	-0.174	0.157	1.000	YR2 = YR1	
		21	EBPIs	5	51	49	0.961	57	55	0.965	0.004	-0.067	0.076	0.476	YR2 = YR1	
		22	EBPIs	6	51	0	0.000	57	57	1.000	1.000	1.000	1.000	1.000	YR2 = YR1	
		23	EBPIs	7	51	41	0.804	57	55	0.965	0.161	0.042	0.280	0.238	YR2 = YR1	
Rows		24	EBPIs	8	51	51	1.000	57	57	1.000	0.000	0.000	0.000	1.000	YR2 = YR1	
All Rows	33	25	EBPIs	9	51	48	0.941	57	51	0.895	-0.046	-0.149	0.056	0.495	YR2 = YR1	
Selected	0	26	Regulatory I	10	51	38	0.745	57	35	0.614	-0.131	-0.305	0.043	0.157	YR2 = YR1	
Excluded	0	27	Regulatory I	3	51	42	0.824	57	42	0.737	-0.087	-0.242	0.068	0.464	YR2 = YR1	
Hidden	0	28		4	51	38	0.745	57	42	0.737	-0.008	-0.174	0.157		YR2 = YR1	
Labelled	0	29	Regulatory I	5	51	49	0.961	57	55	0.965	0.004	-0.067	0.076		YR2 = YR1	
		30	Regulatory I	6	51	0	0.000	57	57	1.000	1.000	1.000	1.000		YR2 = YR1	
		31	Regulatory I	7	51	41	0.804	57	55	0.965	0.161	0.042	0.280		YR2 = YR1	Ţ
		11									251			1	) I I	
		•														

### Example Statistical Table

TABLE X11
COMPARISON OF MEAN FACILITY-WIDE COMPLIANCE SCORES FOR ALL INDICATORS AND INDIVIUDAL AGGREGATE GROUPS BASED ON INSPECTOR RESPONSES IN ROUND 1 (NH) AND ROUND 2 (CO)

All Indicators or Aggregate Group	ROUND 1 SCORES (NH)				ROUND 2 SCORES (CO)				Difference (CO-NH)			Student's	
	Number of Facilities <sup>1</sup>	Mean Score <sup>2</sup>	Confidence Limits <sup>3</sup>		Number of	Mean	Confidence Limits <sup>3</sup>			Confidence Limits <sup>3</sup>		t-Test	Conclusion <sup>6</sup>
			Lower	Upper	Facilities <sup>1</sup>	Score <sup>2</sup>	Lower	Upper	Difference <sup>4</sup>	Lower	Upper	p value (x-sided) <sup>5</sup>	
Regulatory Indicators	51	7.66	7.11	8.17	57	9.17	8.81	9.47	0.44	0.16	0.87	0.00	R2 != R1
Beyond Compliance	51	4.64	3.33	5.98	57	0.94	0.34	1.81	1.79	-3.40	0.62	0.00	R2 != R1

## Graphical Analysis

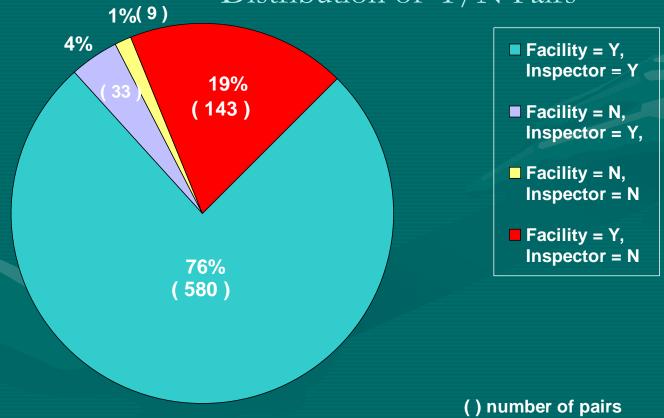
### Graphing in Excel

Final certification rate

Tool does not currently output this data. You could make it output the data or small amount of programming could provide it.

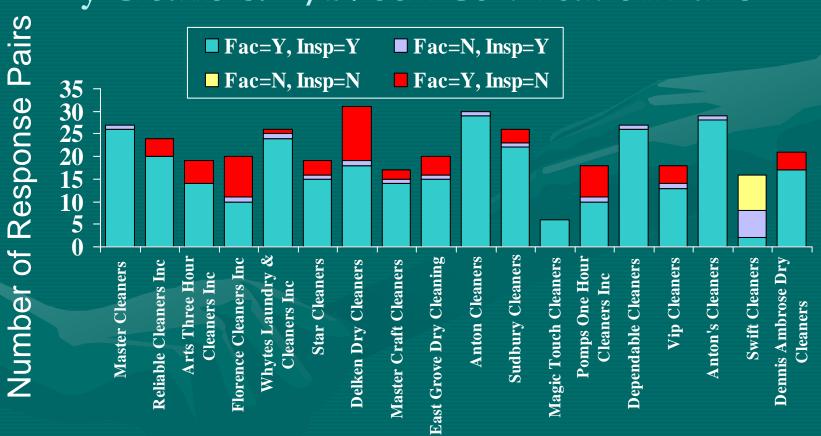
Rate of "high-concern" discrepancies with regard to facility certifications on EBPIs

Dry Cleaners: Self-Certification
Distribution of Y/N Pairs



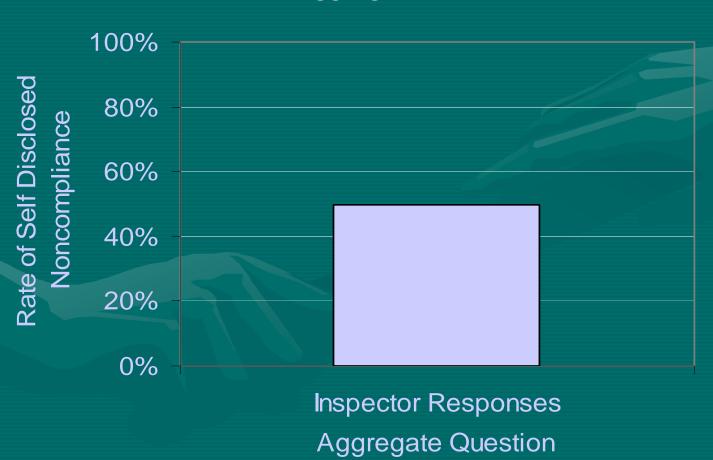
#### Digging a Little Deeper than Core Measure 2

Dry Cleaners: Y/N Self-Certification Pairs



Rate of self-disclosed noncompliance

Dry Cleaners
Aggregate Indicators

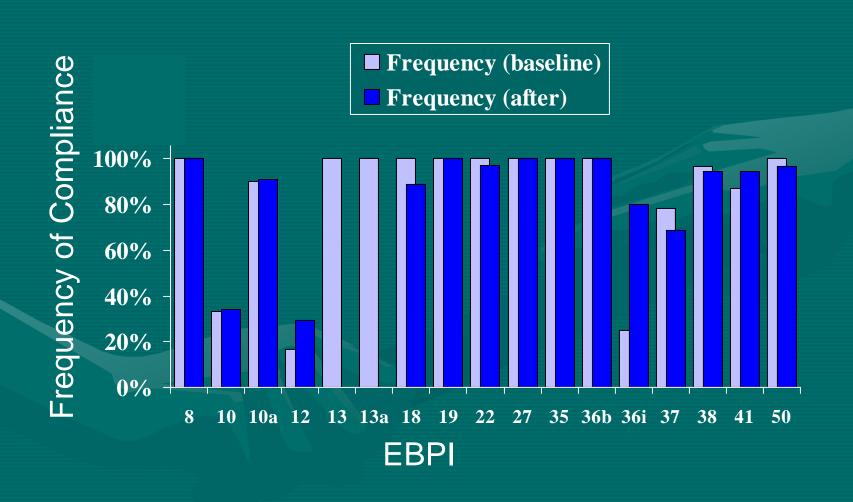


Rate of return-to-compliance plan submission

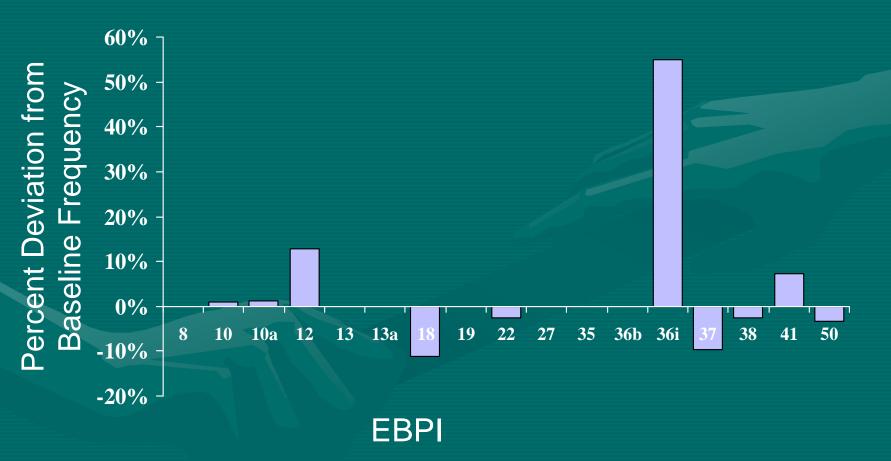
Tool does not currently output this data. You could make it output the data or an additional database module could accommodate it.

Core Measure 5, Rate of self-disclosing facilities submitting one or more return-to compliance plans, is a Tier III measure. The same database modification as needed for Core Measure 4 could address Core Measure 5.

Achievement rate for EBPI

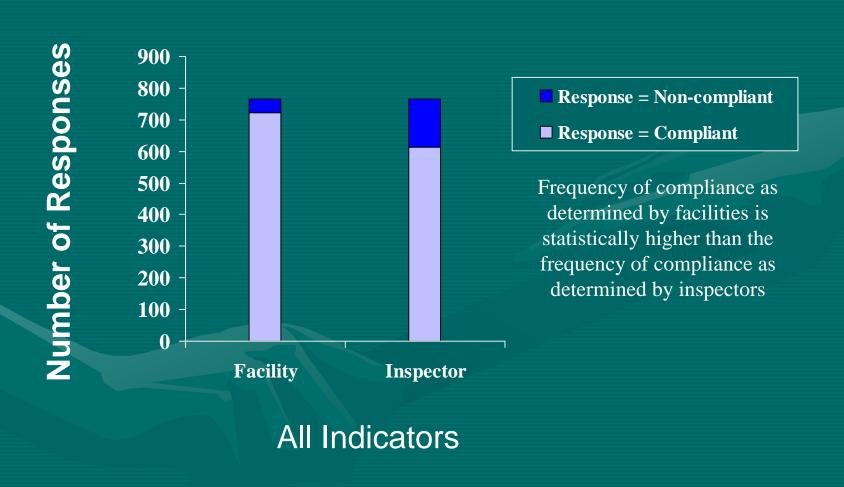


Summary of EBPI performance changes



None showed statistically significant improvement in performance

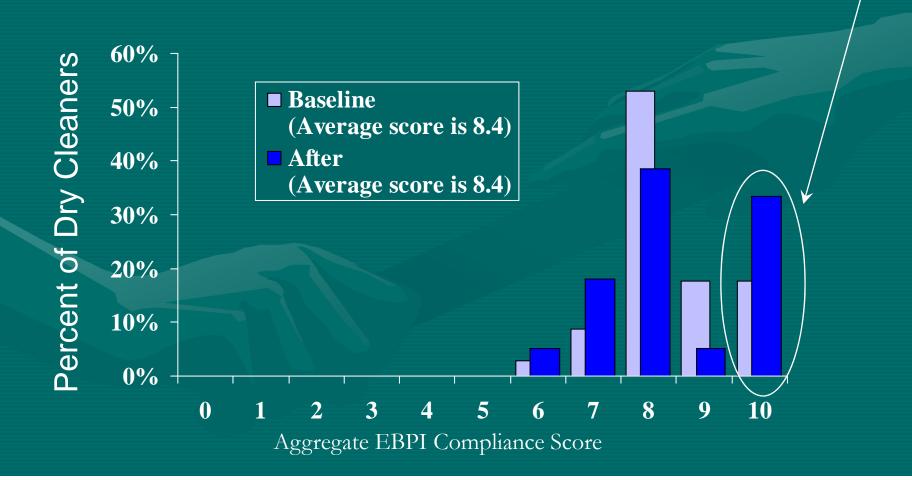
Aggregate achievement rate for all EBPIs



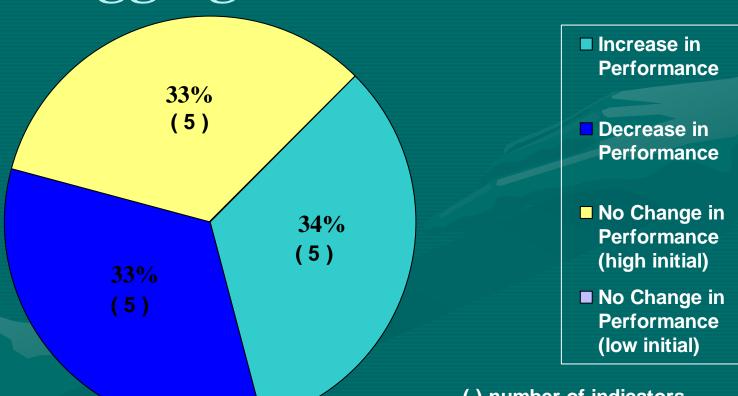
## Core Measures 10 - 15 Cbier Measure 9 Distribution and average facility score for all EBPIs, compliance related EBPIs,

Distribution and average facility score for all EBPIs, compliance related EBPIs,

Achievement rate across all compliance-related measures

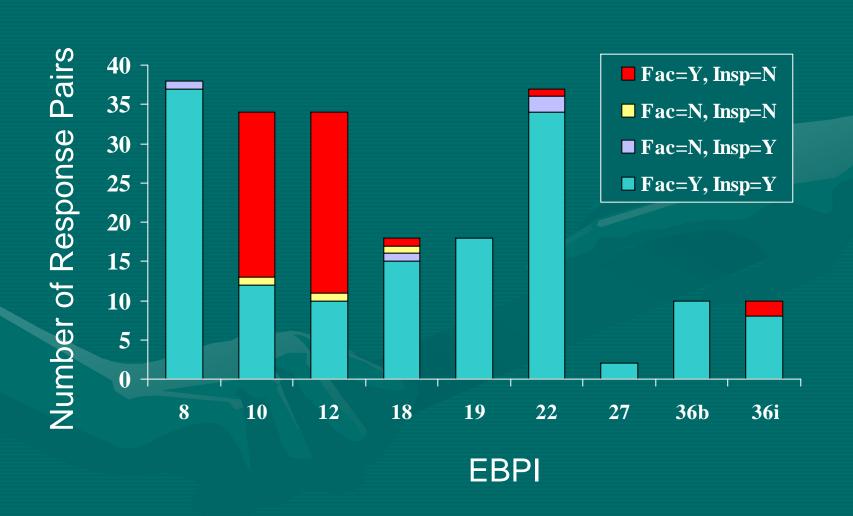


# Dry Cleaners: Baseline vs. Round 2 Aggregate Case - EBPI

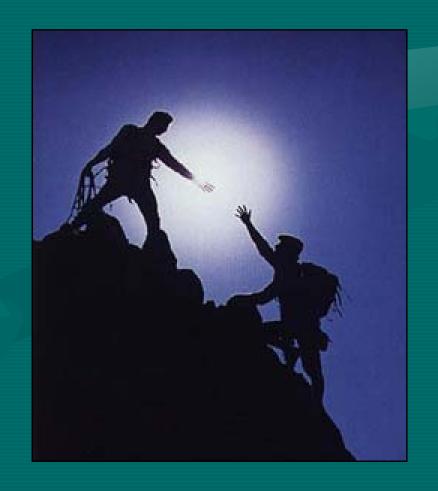


( ) number of indicators
No statistically significant increase or
decrease in performance

## Dry Cleaners: Y/N Self-Certification Pairs *EBPI*



## Taking the Performance Analyzer to New Heights



#### In the Performance Analyzer's Dreams

- Functionality description and flow chart (this is coming!)
- Upload capability
- Output capability to match final Tier I core measures
- SAS JMP availability to States
- Add a beyond compliance module
  - Add Tier II core measure module