HOW TO ESTABLISH AND EXPAND A SUSTAINABLE LODGING PROGRAM?

PARADOR PALMAS DE LUCIA *** GREEN HOTEL
Tropical Inns Puerto Rico

• GENERAL FACILITIES:
  • BUILT WITH THE CONCRETEK SYSTEM
    • System classified as Green Construction for high energy efficiency.
  • NON – SMOKING HOTEL
    • Parking area assigned for smokers.
  • SWIMMING POOL
    • Led lights, 15 watts
    • Ozone and salt chlorination system
    • Solar water heating

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• GENERAL FACILITIES:
  • EXTERIOR LAMPS
    • 5 Watts lights
    • Dark sensor system
  • 100% SOLAR WATER HEATER
    • Secondary System: Gas Water Heater
  • RAIN WATER HARVESTING SYSTEM
    • 35,000 gal. - Underground tank
    • Ozone purification system
    • AAA used as a secondary system
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**GENERAL FACILITIES:**
- ENVIRONMENTAL POLICY SIGN
  - Located at Hotel Front

- INFORMATIVE BULLETIN BOARD WITH THE ENVIRONMENTAL PRACTICES AND NATURAL RESOURCES

- GREEN IDEAS BOX

- COMPLETE RECYCLE PROGRAM

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**FRONT DESK & RECEPTION CONSERVATION PRACTICES:**

- GUEST COURTESY CALL
  - Reservation reminder.
  - Guest notification to bring their own pool towels.

- GUEST CHECK IN PROCESS:
  - Sign In sheet inviting guests to Recycle and follow our environmental conservation practices.
  - Sign In sheet notification: NON-Smoking Rooms, Penalty: $110.00
  - Newspapers free, shared guests by guests and recycle when the day is over.

- GUEST CHECK OUT PROCESS:
  - Guest GIFT: “Cotton Tote Bag”
    - Clerk Standard: “Receives this gift to use it for your shopping list and to continue with the good environmental practices.”
  - Receipts upon request.
**Tropical Inns Puerto Rico**

**GUEST ROOMS**

- ROOM TEMPERATURE CONTROLLED
  - Green Suite Thermostat System and Key Card Occupancy.

- HIGH EFFICIENCY EQUIPMENT
  - Small Fridge, Microwave Oven, Coffeemaker

- HOUSEKEEPING SERVICE SIGN:
  - Reuse linen, towels and resistant plastic cups.
  - Door sticker promoting energy and water conservation.
  - Recycle receptacle in each guest room.

- BATHROOMS
  - Shower heads, 1.25 gpm
  - Low-flow sink aerators, 0.25 gpm
  - Toilet tanks, 1.6 gpf
  - No paper toilet seat strap or sink cover, shower caps.
  - Toilet paper rolls leave until empty, one extra fresh roll for guest replacement. - Rapid renovation fiber, US Green Seal.

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**Tropical Inns Puerto Rico**

**RESTAURANT**

- 50% NATURAL LIGHT

- AIR CONDITIONER ON AT 75°F.
  - Turned on when guests and clients visit us.

- SERVE WATER UPON REQUEST.
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• KITCHEN
  • 100% RECYCLE PROGRAM:
    • Oil (bio-diesel).
    • Food remaining for animal feed.
    • Compost – Organic residues.
    • Reduce Solid Waste.

• HIGH EFFICIENCY EQUIPMENT
  • Temperature & Timer Control
  • Temperature Records

• LOW FLOW SINK AERATORS, 1 gpm

Tropical Inns Puerto Rico

• EMPLOYEES COMMITMENT & EDUCATION
  • GREEN TEAM
    • A member from each department, Not a supervisor.

• COMMITMENT WITH OUR ENVIRONMENTAL POLICY PRACTICES:
  • Recycling
  • Disposable servings eliminated
    • Employees bring their own cups

• MEETINGS
Tropical Inns Puerto Rico

• COMMUNITY COMMITMENT
  
  • BEACH CLEANNESS & RECYCLE
    • Recycle receptacles & Garbage receptacles signed
  
  • ACTIVE SUPPORT TO THE COMMUNITY TO REDUCE THE ECOLOGICAL FOOTPRINT
  
  • SUPPORT & SPONSOR ENVIRONMENTAL EDUCATION TO THE SCHOOLS

Tropical Inns Puerto Rico

• OUR COMMITMENT

  • TROPICAL INNS Puerto Rico has a serious commitment with the protection of the environment. We continue improving our operations, properties management and employees education to fulfill as much as possible as "GREEN" HOTELS.