Transfer Station Operator Training Program

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Training Program Goals

- Better solid waste facility operation
- Operators more engaged in proper operation of their facilities
- Chance for open communication between DEP staff and operators, with both sides learning
More Training Program Goals

- Provide “blame-free” opportunity to ask questions
- Provide opportunity for operators to learn from each other
- Receive more comprehensive reports, since operators better understand the importance of the information

Available Training Sessions

3 Core Sessions:
- Transfer Station Operations
- Reporting Requirements & Report Preparation
- Hazardous Waste & Special Waste

4 Elective Sessions:
- Managing Recyclables
- Universal Waste
- Safety
- Moving to Zero Waste or UM Compost School
Easily the most popular part of Solid Waste Transfer Station Training, “The Good, the Bad, and the Ugly” is part of the Operations session. It includes a series of photos taken by solid waste staff showing proper, and improper, practices noted during transfer station inspections. Trainees and trainers discuss each photo, and use the photos to bring to life the lessons learned during the training.
Training Program Outcomes

- Program definitely successful and popular!
- 205 attendees at 2014 training
- Transfer stations, and other solid waste facilities, are better operated
- Operators better understand why it’s important to run their facilities well