



Support Services for the Pollution Prevention & Assistance Tracker: P2@

The Northeast Waste Management Officials' Association (NEWMOA) recently released [Pollution Prevention and Assistance Tracker](#), or P2@, version 3.2 and is now offering support services for users. This free software tool is designed to help pollution prevention and environmental assistance programs from state, local, county, and tribal governments, non-profits, and universities track their activities and the associated outcomes. It includes sections for tracking:

- Work with individual clients (such as on-site visits, grants, awards, certifications, recognition, and research)
- Educational and outreach materials
- Workshops, conferences, and other training events
- Responses to information requests
- Sector-based, geographic-based, or others initiatives

P2@ enables programs to track the results associated with these activities, including changes in awareness and behavioral, environmental, and economic outcomes. Because each P2 and assistance program is different, the tool is designed so that they can customize it to best suit their needs.

Recent upgrades include:

- A new section to help programs to track initiatives that involve a variety of assistance and P2 activities and bundle results for the entire initiative
- A more user friendly interface that is easier to navigate and can be streamlined
- Ways for programs to customize the tool and allow them to eliminate sections that are not relevant
- Clearer indicators of required fields and smarter error handling
- A new custom report that aggregates data according to the fields in the [National P2 Results Data System](#) so programs can use P2@ to collect data for reporting to P2 Results

To obtain a copy of P2@, visit <http://www.newmoa.org/prevention/metrics/>. A brief [guide](#) on installing the software is available.

Services for Users

NEWMOA is available to provide cost effective support services for P2@ users. These services include:

- Support for installing P2@ on a program's network

- Assistance with deploying P2@, including setting priorities and helping with initial data input and report generation
- Training to teach users how to set up P2@, understand the interface and functions, follow the navigation, generate reports, add existing data, and other basic functions to help with getting started
- Onsite assistance to help P2@ users customize the tool to address their unique needs and to create customized reports and outputs
- Assistance with modifying and improving the software to address unique user specifications and reports
- Other assistance as requested

NEWMOA staff can provide training onsite or remotely to introduce users to P2@. Depending on the tasks and NEWMOA's staff involvement its rates range from \$85-100/hour. If there is any travel involved, those expenses would need to be reimbursed at cost. NEWMOA can prepare a proposal for services that specifies fees by task, including, a breakdown of the hourly rate for staff time. The proposal may include support by NEWMOA and/or an outside contractor if major modifications and customization of the tool are needed. To discuss software needs and NEWMOA's services, contact Andy Bray at abray@newmoa.org or (617) 367-8558 x306.